

SUBSTANTIVE CHANGES: FRANCHISOR INCENTIVE PROGRAM PROTESTS

SECTION	TYPE OF PROTEST	NOTICE	TIME TO FILE	BURDEN
3065.1(a)	<u>Disapproval</u> Franchisor incentive program claim disapproval	Franchisor provides a written notice of disapproval within 30 days after the franchisor's receipt of a claim submitted by a franchisee	6 months from receipt of the written notice	Franchisor has the burden (3065.1(e))
3065.1(d)	<u>Disapproval/Post-Appeal</u> Final denial of a franchisor incentive program claim following franchisor's appeal process	Written notice of Final Denial to the franchisee; format is not specified other than "Final Denial" on first page; no notice to the Board	6 months from receipt of the written notice	Franchisor has the burden (3065.1(e))
3065.1(g)(3)	<u>Post-Audit</u> Franchisor incentive program claim disapproval of a previously approved claim following an audit	Franchisor provides a written notice of disapproval within 30 days after the audit stating the specific grounds	6 months after receipt of the written notice	Franchisor has the burden (3065.1(g)(6))
3065.1(g)(4)	<u>Post-Audit/Post-Appeal/Final Denial</u> Final denial of a franchisor incentive program claim following an audit following franchisor's appeal process	Written notification of the Final Denial to the franchisee; format is not specified other than "Final Denial" on first page; no notice to the Board	6 months after receipt of the written notice	Franchisor has the burden (3065.1(g)(6))