



MEMO

**To : ADMINISTRATION COMMITTEE
RAHIM HASSANALLY, CHAIR
RYAN BROOKS, MEMBER**

Date: October 6, 2015

**From : WILLIAM G. BRENNAN
EUGENE OHTA**

Subject: ANNUAL UPDATE CONCERNING THE DEVELOPMENT AND USE OF THE BOARD'S WEBSITE

The Board has requested an annual update concerning the utilization of its website.

Board staff continues to monitor the website and make revisions and improvements as needed throughout the year. Visitors to the site can subscribe to board publications, make document requests and view all public documents provided at board meetings.

The chart below shows a comparison of the top 10 pages that were viewed during visits to the website during 2013/2014 and 2014/2015.

	Website Pages	2013/2014 Annual Hits		Website Pages	2014/2015 Annual Hits
1	Home Page	9,610		Home Page	10,550
2	Mediation	6,794		Mediation	5,817
3	Forms	929		Spanish Mediation	1,533
4	Protest	798		Forms	879
5	Board Meetings	794		Board Meetings	828
6	Board Members	775		Protests	814
7	Statutes	555		Board Members	752
8	Regulations	487		Final Protest Decisions	584
9	FAQ	477		Statutes	556
10	Site Map	117		Regulations	532

As you can see, visits to the Board's Spanish Language Overview of the mediation program and the Final Protest Decision Library made the top 10 list last year bumping out the FAQs and the Site Map from the previous top 10.

This matter is for information only. If you have any comments or questions, please contact me at (916) 324-6197 or Eugene Ohta at (916) 327-7261.

cc: Glenn Stevens, President