**New Motor Vehicle Board**

**2415 1st Avenue, MS L242 Sacramento, CA 95818**

**(916) 445-1888 |** [**nmvbmediation@nmvb.ca.gov**](mailto:nmvbmediation@nmvb.ca.gov) **| nmvb.ca.gov**

**MEDIATION REQUEST FORM**

**Complainant Information**

|  |  |
| --- | --- |
| **First and Last Name** | Click or tap here to enter text. |
| **Address** | Click or tap here to enter text. |
| **State, City and Zip code** | Click or tap here to enter text. |
| **Phone #** | Click or tap here to enter text. |
| **Email** | Click or tap here to enter text. |

|  |  |
| --- | --- |
| **Vehicle Make** | Click or tap here to enter text. |
| **Vehicle Model** | Click or tap here to enter text. |
| **Vehicle Year** | Click or tap here to enter text. |
| **Date of purchase/lease** | Click or tap here to enter text. |
| **Mileage at purchase/lease** | Click or tap here to enter text. |
| **Current mileage** | Click or tap here to enter text. |

**Check all that apply (X) X X**

|  |  |  |  |
| --- | --- | --- | --- |
| **Purchase** |  | **Manufacturer’s Warranty** |  |
| **Lease** |  | **Extended Warranty** |  |
| **New** |  | **No Warranty** |  |
| **Used** |  |  |  |

**Please complete all sections. If address is unknown, leave blank.**

**Selling Dealer**

|  |  |
| --- | --- |
| **Name** | Click or tap here to enter text. |
| **Address** | Click or tap here to enter text. |
| **Telephone** | Click or tap here to enter text. |
| **Email** | Click or tap here to enter text. |

**Servicing Dealer**

|  |  |
| --- | --- |
| **Name** | Click or tap here to enter text. |
| **Address** | Click or tap here to enter text. |
| **Telephone** | Click or tap here to enter text. |
| **Email** | Click or tap here to enter text. |

|  |  |
| --- | --- |
|  | **Yes, No or N/A** |
| **Have you provided written notice of defects to manufacturer?** | Click or tap here to enter text. |
| **Has manufacturer or designated agent attempted repairs?** | Click or tap here to enter text. |

**Complaint Details**

Click or tap here to enter text.

**Expected Resolution**

Click or tap here to enter text.

**Email completed form to: NMVBmediation@nmvb.ca.gov**

**IMPORTANT NOTICE: I voluntarily consent to the New Motor Vehicle Board’s release of personal information contained in this form to the dealer(s), manufacturer, distributor, or other parties named herein for the purpose of mediating this dispute and until such time as the complaint is resolved or I withdraw my consent.**

**Sections 20 and 3000 of the California Vehicle Code make it unlawful to use a false or fictitious name or knowingly make false statement or knowingly conceal any material fact in any document filed with the New Motor Vehicle Board.**