

New Motor Vehicle Board
2415 1st Avenue, MS L242 Sacramento, CA 95818
(916) 445-1888 | nmvbmediation@nmvb.ca.gov | nmvb.ca.gov

MEDIATION REQUEST FORM

Complainant Information

First and Last Name	
Address	
State, City and Zip code	
Phone #	
Email	

Vehicle Make	
Vehicle Model	
Vehicle Year	
Date of purchase/lease	
Mileage at purchase/lease	
Current mileage	

Check all that apply (X)

X

X

Purchase		Manufacturer's Warranty	
Lease		Extended Warranty	
New		No Warranty	
Used			

Please complete all sections. If address is unknown, leave blank.

Selling Dealer

Name	
Address	
Telephone	
Email	

Servicing Dealer

Name	
Address	
Telephone	
Email	

	Yes, No or N/A
Have you provided written notice of defects to manufacturer?	
Has manufacturer or designated agent attempted repairs?	

Complaint Details

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Expected Resolution

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Email completed form to: NMVBmediation@nmvb.ca.gov

IMPORTANT NOTICE: I voluntarily consent to the New Motor Vehicle Board's release of personal information contained in this form to the dealer(s), manufacturer, distributor, or other parties named herein for the purpose of mediating this dispute and until such time as the complaint is resolved or I withdraw my consent.

Sections 20 and 3000 of the California Vehicle Code make it unlawful to use a false or fictitious name or knowingly make false statement or knowingly conceal any material fact in any document filed with the New Motor Vehicle Board.